

WOWcher
Terms & Conditions

- I. Only TONE WOW members can redeem the TONE WOW WOWcher.
- II. Member's mobile number must be in ACTIVE status at all times (able to make call and receive call) in order to redeem the WOWcher.
- III. Member must ensure to have sufficient WOWcher for redemption.
- IV. Redemption value should not more than your current amount of WOWcher balance.
- V. Members can refer to the redemption table below for product and WOWcher amount for redemption;-

No	Product	WOWcher Amount
1	Data-TWC2 - 2GB	500
2	Data-TWC5 - 5GB	1,000
3	TWC10 - 10GB	1,800
4	Reload - RM1	2,000
5	Reload - RM3	6,000
6	Reload - RM5	10,000
7	Reload - RM10	19,500

- VI. Any refunds are not allowed once the WOWcher redemption or transferred successful.
- VII. WOWcher validity is 2 years from the granting date.
- VIII. TONE WOW shall be entitled to withhold any benefit under the services rendered, without prior notice to the member if the member is found to have been in breach of any of TONE WOW users terms and conditions (<https://www.tonewow.net/en/tnc>)
- IX. For inquiries regarding the WOWcher, TONE WOW Members can contact TONE WOW Customer Service by calling 011-59000969 or 011-59009969 between (8.00am – 10.00pm daily) or by WhatsApp at 010-5129768 between (8.00am – 10.00pm daily).
- X. TONE WOW is not liable for any loss, damage, cost or expenses suffered by you or any third party while utilizing our service incurred by the member as a direct or indirect result of the act of alteration, cancellation, termination or suspension thereof.
- XI. By redeeming the WOWcher, the member acknowledge that they understand the term and conditions herein and agree to abide by it at all times.